

State telecommunications management manual

State of California
Department of General Services

Telecommunications Division
Sacramento, California

Category:

**Agency
Telecommunications
Management**

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**Americans With
Disabilities Act**

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INTRODUCTION

The Americans With Disabilities Act (ADA) requires that all agencies conduct a self-evaluation by 1993, regarding their policies, practices and procedures related to ADA compliance. The Department of Rehabilitation can provide assistance with these self-evaluations.

When an agency has questions regarding the use of telecommunications technology to meet ADA guidelines, such as Telecommunications Devices for the Deaf (TDD), or the accessibility requirement for public telephones accessible to the handicapped, they should contact the Department of Rehabilitation for guidance.

The Governor has designated the Department of Rehabilitation as lead agency in California's ADA implementation efforts. In this regard, they provide technical assistance, train agencies, help assess department programs, provide input regarding compliance, and provide staff disability etiquette training.

To obtain assistance regarding these issues, please contact:

Department of Rehabilitation
ADA Unit